



Dear valued guests,

Welcome to the Hotel Atlantic Hamburg. We are very happy to welcome you at our hotel.


Due to the current COVID-19 pandemic we are required to inform you about the measures currently in place during your stay and potentially affecting our ongoing hotel operations. In order to be able to guarantee security for you, our employees, as well as for all persons in the hotel, we have adapted our processes following the current regulations and applicable guidelines of the Free and Hanseatic City of Hamburg.

Please note the following information:

- Your Arrival: A negative COVID19 test is mandatory and may not be older than 24 hours at check in. The test needs to be certified and must be presented in its original form either on paper or sent via email to the reception. Mail: [reception.atlantic-hamburg@brhhh.com](mailto:reception.atlantic-hamburg@brhhh.com).
- During your stay: According to the requirements, a new COVID19 tests has to be carried out no later than 72 hours after arrival and then every 72 hours during your stay. The time when the certificate was issued is decisive for calculating the 72 hours. The original proof can be presented or sent to the reception via email.
- Guests who have already been vaccinated (from the 15th day after the second vaccination) or those who have recovered from the virus (at least 28 days, maximum six months after infection) are excluded from this after presentation of the vaccination pass or the segregation order from the health department.
- Corona test station: A test station is available directly at the main train station. An appointment must be made to be tested. The following link takes you to the Corona Freepass website: <https://www.coronafreepass.de>. The opening times are from 7:00 a.m. to 7:30 p.m. If you travel by car, you can use the Drive In test station Altonaer Fischauktionshalle: <https://www.coronafreepass.de> or <https://www.test-one.de>.
- Our guest as well as our employees are obliged to wear a medical or FFP2 mask in all public areas.
- In addition to that all guests are required to check in using the Luca app. Alternatively, a handwritten form can be filled out instead which the reception will gladly provide. All children are excluded from this requirement. We kindly ask you to scan the QR Code to check in via you mobile phone.  
Please remember to log yourself out of the app when leaving the hotel.
- When entering the hotel, please sanitize your hands on the designated disinfectant dispensers.
- Our valet parking service is currently suspended. You are welcome to park your car in our garage yourself.
- Housekeeping services such as the cleaning of the guest rooms may only take place in your absence.





- The complimentary WiFi is available via the following network:  
*Hotel Atlantic* with access code: *atlantic1909*
  - Get free access to our online gallery of daily newspapers and carefully curated magazines. To access the website, please scan the QR code
- 
- Our “Energy Clinic” is open for treatments daily from 10:00 am to 6:30 pm. The sauna is available again. Please be advised that you are required to book an appointment in advance as well as provide a negative COVID-19-test which has to date to the same day as the treatment. Appointments can be booked via telephone or email. You will be provided with detailed information about our services at +49 40 2888846. The pool and fitness facilities will remain closed until further notice.

#### Opening times gastronomy

- |                   |  |  |
|-------------------|--|--|
| ▪ Breakfast:      | Monday to Friday<br>Saturday, Sunday and public holidays | 7:00 am to 11:00 am<br>8:00 am to 12:00 pm |
| ▪ Atlantic Bar:   | Monday to Sunday   | 12:00 am to 11:00 pm                       |
| ▪ Smokers Lounge: | Monday to Sunday   | 12:00 am to 11:00 pm                       |
| ▪ Atrium:         | Daily  | 12:00 am to 10:00 pm                       |
| ▪ Grill & Health  | Wednesday to Saturday                                    | 5:00 pm to 9:30 pm                         |
|                   | Reservations can be made for                             | 5:00 pm and 7:00 pm<br>7:30 pm and 9:30 pm |
|                   | (Closed on Sunday, Monday and Tuesday)                   |  |
| ▪ Roomservice:    | Daily  | 5:00 pm to 10:00 pm                        |

We thank you in advance for your understanding and kindly ask you to follow the instructions and recommendations provided to you by our employees and to comply with the official hygiene requirements to ensure a safe environment for everyone.

We wish you a pleasant and relaxing stay at the Hotel Atlantic Hamburg.

With kind regards,

Your Hotel Atlantic Team