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Dear Guest,

We are looking forward to welcoming you to the Grand Hotel Suisse-Majestic, Autograph Collection!

We would like to **DRAW YOUR ATTENTION ON SOME IMPORTANT POINTS** to ease as much as possible your stay from arrival to departure:

You are concerned about your **SECURITY**, so are we:

**According to the Canton de Vaud's law**, it is recommended to download the **Social Pass App**.

Please note that you will have to provide **your personal details** in each of the hotel's outlets (**breakfast room, bar and restaurant**).

**Masks** are compulsory for all our staff and **are also to all our customers**.

**Laundry service** is available every day when **dry cleaning** is accessible Monday to Friday. We kindly ask our guests to leave their laundry bag before at the Front Desk before 9am in order to get it back as quickly as possible.

**Room service** and **turndown** service are not available at the moment.

You are coming **BY CAR**:

As this is **not allowed** to park in front of the hotel, please **call us** 5 minutes prior your arrival so that we can send someone to help you with your luggages: **+41219663333**

As the hotel **does not** have a **privately-owned parking** neither a valet parking, we recommend that you park your car in the public parking of "la Gare" located a few meters across the hotel's entrance.

As per information, it does costs CHF 40.00 per 24 hours and has to be paid directly at the parking.

You are coming **BY TRAIN**:

Easy: we are **the beautiful Belle Epoque building** across the street when you walk out the train station.

Kindly note that **masks** are mandatory in all public transportations in Switzerland.

You love **BREAKFAST**:

**Breakfast** is served daily from 7am until 10:30 am. According to the hotel's occupancy, it will be served as a "Continental breakfast-basis" and a "Full American buffet" mainly on Saturday and Sunday.

You want to experience our **BAR**:

Bar 45bis operating times are the following:

**Open** daily from Sunday to Thursday from 2pm until 9pm

Snacks are available from 6pm until 9pm

**Open** on Friday & Saturday from 2pm until 10pm

Snacks are available from 6 pm until 9:30pm



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You want to experience our **RESTAURANT:**

**Due to social distancing, restaurant's reservations are highly recommended so that we can insure you a table.**

45 restaurant Grill & Health operating times are the following:

**Open** on Friday, Saturday & Sunday for lunch from 12pm until 1:30pm

**Open** on Friday & Saturday for dinner with 2 services available:

**First** one at 7pm & **Second** one from 8:30pm (last order at 9.30pm)

**Closed on Sunday nights and Monday**

**Other week days:** open or close according to weather forecast

You care about your health, enjoy our **FITNESS CENTER:**

The **fitness center** is opened every day from 10am until 10pm **with restrictions due to social distancing:**

Maximum capacity in the facility is 2 persons or 4 if you are all traveling together.

**It needs** to be booked in advance at the Front Office with a **1-hour use maximum.**

You are looking for **DIGITAL EXPERIENCE:**

If you wish to experience our **digital experience**, you can use our Mobile check in, Mobile Key and Mobile check out via your Marriott Bonvoy app.

You want to discover the surroundings; **FREE CARD** is at your disposal:

The hotel provides **free** "Riviera cards" which offer **free access** to the **transportations and main activities** in the area.

For further information, please visit the website: <https://www.montreuxriviera.com/en/Z12398/montreux-riviera-card>. Personal and nominative card, valid during the stay. Please ask the front desk team to prepare for all of your travelling companions.

Are you **READY** for the experience?

Sincerely,

Your Suisse-Majestic Team