



Dear Guest,

We are looking forward to welcoming you to the Grand Hotel Suisse-Majestic, Autograph Collection!

We would like to **DRAW YOUR ATTENTION ON IMPORTANT POINTS** to ease as much as possible your stay from arrival to departure:

You are concerned about your **SECURITY**, so are we:

In agreement with the announcement of the Swiss Confederation to contain the spread of the Coronavirus and minimize the resulting pandemic, we would like to inform you that **from December 20th, 2021, only customers who are fully vaccinated or have fully recovered from the Covid-19 will have access to our establishment. (This measure doesn't apply to children under 16 years old).**

Everyone entering the country, even the vaccinated and the cured, will have to get tested.

If you have carried out your vaccination in a third country (all non-EU/Schengen and EFTA countries), you will have to apply in order to get a certificate with a QR code recognized in Switzerland.

Please note without this document, the access to our breakfast service, restaurant, bar and fitness area will be forbidden.

Customers can **apply for a Swiss certificate** at the email address below:

<https://www.covidcertificate-form.admin.ch/foreign>.

- This conversion costs CHF 30, to be paid by the person applying.
- The period between data entry and receipt of the Swiss Covid certificate can take up to 5 days.
- The Swiss Covid certificate can either be downloaded or loaded directly into the Covid 19 certificate app.

Masks are compulsory for all our staff and **to all our customers.**

Laundry service is available every day when **dry cleaning** is accessible Monday to Friday. We kindly ask our guests to leave their laundry bag at the Front Desk before 9:00 am in order to get it back quickly as possible.

Room service and turndown service are not available at the moment.

You are coming **BY CAR:**

As the hotel **does not** have a **privately-owned parking** neither a valet parking, we recommend that you park your car in the public parking of the train station located a few meters across the hotel's entrance.

As per information, it costs CHF 40.00 per 24 hours and has to be paid directly at the parking.

Please note that this year part of the Christmas market will take place next to the train station so traffic may be disrupted.

You are coming **BY TRAIN:**

Easy: we are **the beautiful Belle Epoque building** across the street when you walk out the train station.

Kindly note that **masks** are mandatory in all public transportations in Switzerland.



You love **BREAKFAST**:

Breakfast buffet is served daily from 7:00 am until 10:30 am.

You want to experience our **BAR**:

Bar 45bis operating times are the following:

Open from Sundays to Thursdays from 2:00 pm until 11:00 pm

Snacks are available from 6:00 pm until 9:30 pm

Open on Fridays & Saturdays from 2:00 pm until 11:00 pm

Snacks are available from 6:00 pm until 10:00pm

You want to experience our **RESTAURANT**:

Restaurant's reservations are highly recommended so that we can insure you a table.

45 restaurant Grill & Health operating times are the following:

Open Tuesdays to Fridays for lunch from 12 pm until 1:30 pm and from 12 pm until 2:00 pm on Saturdays and Sundays.

Open Tuesdays to Thursdays for dinner from 7:00 pm until 9:30 pm and from 7:00 pm to 10:00 pm on Fridays and Saturdays.

Closed on Sundays nights and Mondays all day.

Please note our restaurant will be closed from Thursday 24th December to Monday 10th January inclusive.

However it will be open on December 31st evening with a set menu at 160.-CHF per person.

You care about your health, enjoy our **FITNESS CENTER**:

The **fitness center** is opened every day from 10am until 10pm **with restrictions due to social distancing**:

Maximum capacity in the facility is 2 persons or 4 if you are all traveling together.

It needs to be booked in advance at the Front Office with a **1-hour use maximum**.

You are looking for **DIGITAL EXPERIENCE**:

If you wish to experience our **digital experience**, you can use our Mobile check in, Mobile Key and Mobile check out via your Marriott Bonvoy app.

You want to discover the surroundings, a free **RIVIERA CARD** is at your disposal:

The hotel provides **free** "Riviera cards" which offer **access** to the **transportations and main activities** in the area.

For further information, please visit the website: <https://www.montreuxriviera.com/en/Z12398/montreux-riviera-card>.

Personal and nominative card, valid during the stay. Please ask the front desk team to prepare for all of your travelling companions.

Are you **READY** for the experience?

Sincerely,
Your Suisse-Majestic Team
